

**1.3 QUALITY, ENVIRONMENTAL AND OH&S POLICY STATEMENT**

It is the policy of Jakto Transport Limited to maintain a quality system designed to meet the requirements of ISO9001:2015, ISO14001:2015 & ISO45001:2018 in pursuit of its primary objectives, the purpose and the context of the organisation.

It is the policy of Jakto Transport Ltd to:

- ❖ strive to satisfy the requirements of all of our customers, stakeholders and other interested parties whenever possible, meeting and exceeding their expectations;
- ❖ comply with all compliance obligations, legal requirements, codes of practice and all other requirements applicable to our work activities including the nature, scale and environmental impacts of its activities, products and services;
- ❖ protect the environment, including prevention of pollution, sustainable resource use, climate change mitigation and adaptation, the protection of biodiversity and ecosystems and any other specific commitments which are relevant to the context of the organisation;
- ❖ ensure commitment to provide safe & healthy working conditions for the prevention of work related injury and ill health which satisfies the requirements of all our customers, stakeholders and other interested parties whenever possible and is specific to our OH&S risks and OH&S opportunities;
- ❖ reduce hazards, OH&S risks, prevention of injury and ill health;
- ❖ provide all the appropriate resources i.e. equipment, materials, trained and competent staff and any other resources to enable our objectives to be met;
- ❖ ensure that all of our employees are made aware of their individual responsibilities and obligations in respect of this policy, and ensure that consultation and participation of worker, to be actively involved in the management of the Integrated Business Management System and the activities supplied;
- ❖ maintain a management system that will achieve these objectives and we will seek continual improvement in the effectiveness and performance of our Integrated Business Management System based on "risk"

This Quality, Environmental and OH&S Policy Statement provides a framework for setting, monitoring, reviewing and achieving our objectives, programmes, and targets.

Customer satisfaction forms an essential part of our objectives and to ensure this is fulfilled, all of our managers and employees will receive training to ensure awareness and understanding of our Quality, Environmental and OH&S issues and their impact on customer service and of the products or service in which we provide..

To ensure the company maintains its awareness for continuous improvement, the Integrated Business Management System will be regularly reviewed by our Directors and "Top Management" to ensure that it remains appropriate and suitable to our business and is subject to both internal and external annual audits.

Our Quality & Environmental Policy Statement will be posted on all Company Notice Boards.

Although our Managing Director has ultimate responsibility for Quality, Environmental and OH&S issues all other company Directors, Managers and employees have a responsibility within their own areas of work so helping to ensure that Quality, Environmental and OH&S issues are embedded throughout the entire company.

Signed: *Neil Hellewell*

Dated: *20<sup>th</sup> December 2018*

Mr. Neil Hellewell Managing Director - Jakto Transport Limited